

County of Los Angeles Sheriff's Department Headquarters



4700 Ramona Boulevard Monterey Park, California 91754-2169

February 6, 2014

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration Los Angeles, California 90012

Dear Supervisors:

LOS ANGELES COUNTY SHERIFF'S DEPARTMENT 30-DAY REPORT BACK ON CONTRACT COMPLIANCE STATUS FOR THE LOS ANGELES COUNTY OFFENDER MONITORING SYSTEM

At the September 10, 2013 Board meeting, the Sheriff was requested to report back every 30 days on contract compliance and program updates for the Los Angeles County Offender Monitoring System (LACOMS) as provided by Sentinel Offender Services, LLC (Sentinel). The current status of the program is outlined below:

- The LACOMS is currently monitoring 139 inmate workers assigned to 23 patrol stations (Stations) and 10 inmates assigned to treatment service centers utilizing Global Positioning System (GPS) and Radio Frequency (RF) technology.
- To address the challenge of monitoring Station workers, Sentinel initially recommended the installation of basic telephone lines in order to place RF units at the Stations to improve monitoring conditions. However, since the last report back, Sentinel has purchased commercial cellular booster/repeaters for installation, at no cost to the Los Angeles County Sheriff's Department (Department), in lieu of installing basic telephone lines.

By placing the cellular booster/repeater in an optimal location inside each of the Stations, the transmission capability of the GPS device will be enhanced, providing a more robust service. Sentinel will be responsible for the installation and acquisition costs of these devices and will begin on-site testing at a designated Station upon approval. The units are certified by the Federal Communications Commission and require no connection to the existing internal

infrastructure, except for a connection to an AC wall outlet. An external antenna will be installed on the exterior of each station building.

The device being proposed for testing is the DB Pro[™] In-Building Wireless Smart Technology II[™] Cellular Booster. This device will enhance the cellular performance of the devices in challenged Station environments. Additional service features of this device include:

- Supports multiple cellular devices
- o Improves cellular coverage for data transmission
- o Can extend coverage up to 4,000 square feet
- o Extends cellular device battery life
- Better surrounding cellular signal coverage reduces cellular devices from unnecessarily depleting the internal battery

The concept of adding this technology to the Stations' structures is being reviewed by the Department's Facilities Planning, Communications and Fleet Management, and Data System Bureaus' personnel to ensure compatibility and security issues are addressed prior to the installation of the equipment.

- In order to improve data sharing between Sentinel and the Department, a
 Department "Outlook" e-mail address was created. Sentinel continues to notify
 Station and treatment service center personnel directly for all alerts. Additionally,
 they now send alerts directly to an e-mail address group where the alerts receive
 a secondary review by Department LACOMS personnel.
- During January, Department personnel assigned to the LACOMS program conducted random audits of 35 LACOMS participants utilizing Sentinel's webbased monitoring system "Sentrak." There were 18 low battery alerts, 14 tamper alerts, and 1 late to test alert. The audit revealed a significant improvement in the amount of low battery alerts received. The tamper alerts were the results of the ankle monitor being removed by the Station jailer prior to the inmate returning to the Department's Inmate Reception Center for release or for disciplinary issues. The late to test alert was due to a broken charger port on one of the devices. The equipment was repaired in a timely manner and GPS connection was re-established. Sentinel contacted the Station jailers and the treatment service center representatives notifying them of all alerts received. Additionally, Department LACOMS personnel received e-mail notifications from Sentinel documenting the monitoring activity.
- The cost to the Department for GPS monitoring for December was \$16,347.54.

Should you have any questions, please contact Chief Eric G. Parra, Custody Services Division General Population, at (213) 893-5017.

Sincerely,

JOHN L. SCOTT

SHERIFF